

Privacy Policy for Sheridan Agency

At Sheridan Agency we respect the privacy of our clients and are committed to protecting the personal information you share with us. This Privacy Policy outlines how we collect, use, and safeguard your information.

Information We Collect

We may collect the following types of personal information from clients and visitors:

- Personal Identifiable Information (PII): Name, address, email address, phone number, date of birth, social security number, and other similar details.
- Insurance-related Information: Policy types, coverage limits, claims history, payment details, and other insurance-related data.
- Financial Information: Payment methods, bank account details, and billing information.
- Communication Data: Correspondence and communication details (including emails, phone calls, etc.).

This information is used to provide you with the best possible service and to help us understand your insurance needs.

How We Use Your Information

We use the information we collect for the following purposes:

- To provide insurance quotes, policy options, and related services.
- To process and manage your insurance policy, claims, and payments.
- To communicate important updates or changes regarding your insurance coverage.
- To improve our products, services, and website functionality.
- To comply with legal, regulatory, and contractual obligations.
- Send you promotional or marketing materials (only if you have opted in)

Sharing Your Information

We do not sell, trade, or rent your personal information to third parties. We may share your data with trusted service providers or insurance partners who assist us in providing services to you, but these parties are bound by confidentiality agreements.

Email and Text Communications

By providing us with your email address or phone number, you consent to receive communication from us, including policy updates, marketing, and promotions. However, you have the right to opt out of these communications at any time.

Email Opt-Out: If you no longer wish to receive emails from us, please contact us directly at sia@sheidanagency.com or 810-359-7000.

Text Opt-Out: If you no longer wish to receive text messages from us, you can reply with "STOP" to any text message or contact us directly at sia@sheridanagency.com or 810-359-7000.

Data Security

We implement a variety of security measures to protect your personal information. These include encryption, secure servers, and limited access to data. While we strive to safeguard your information, no system is completely secure, and we cannot guarantee absolute protection against all potential breaches.

Access and Updates to Your Information

You have the right to access, update, or correct any of your personal information in our records. To make any changes or if you have concerns regarding the accuracy of your data, please contact us at sia@sheridanagency.com or 810-359-7000.

Cookies and Tracking Technologies

Our website may use cookies and other tracking technologies to enhance your experience, analyze usage patterns, and improve our services. You can adjust your browser settings to block cookies or notify you when they are being used.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. We encourage you to review this Privacy Policy periodically.

Contact Us

If you have any questions about this Privacy Policy or how we handle your personal information, please contact us at:

Sheridan Agency
810-359-7000
sia@sheridanagency.com